

We #neverGIVTup!

Are you looking for a job in the international environment?

Do you want to perform meaningful work that really helps others to stand up for their rights?

If yes, you're in the right place!

We are an international and dynamically developing technology platform focused on effective and professional enforcement of passenger rights for canceled or delayed flights. We use task automation, machine learning, Big Data solutions, and artificial intelligence.

If you are not afraid of challenges and you are ready to start new adventure on the path of becoming flight compensation expert, this role is designed for you!

We are looking for a team player to our operation department (**Junior Claim Specialist**)

Your tasks at the GIVT board:

- Answering customer inquiries regarding the handling of their affairs
- Handling of incoming and outgoing correspondence via different channels
- Verification of collected documents
- Preparing and completing needed documents
- Co-creation of new processes and procedures in Operations Department
- Cooperation with all company departments for efficient and comprehensive customer service

Who we're looking for:

- Knowledge of both English (fluent) and Polish at B2 / C1 level
- Openness to changes
- Willingness to learn new things and work in a team
- High personal culture and very good work organization
- Accuracy and independence
- Responsibility for handling cases at every stage of the process

What we provide:

- Work in a young and energetic team
- Possibility to influence our processes and products
- The possibility of development within the company
- English classes with native speaker
- Breakfast every Monday
- Company integration events

So if you like working in a fresh and innovative environment, you like to influence your work and you value a friendly atmosphere - join us!

Apply via GDPR compliant system: <https://bit.ly/2RgCvmK>